

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 75
Revision: 0
Superseding Revision:

GENERAL INFORMATION

4. METERING AND BILLING (Cont'd)

C. RENDITION AND PAYMENT OF BILLS (Cont'd)

(3) Dishonored Payment

Should the Company receive a negotiable instrument from an applicant or customer in payment of any bill, charge or deposit due, and such instrument be subsequently dishonored or be uncollectible for any reason, the Company shall charge the applicant or customer a handling charge of \$7.50 which shall include any amount the Company is required to pay its bank for handling said instrument.

(4) Quarterly Payment Plan

As required by Public Service Law, Section 38 which became effective November 29, 1985, the Company shall offer any residential customer, 62 years of age or older, a plan for payment on a quarterly basis of charges for services rendered, provided that such customer's average annual billing is not more than \$150.

D. TERM OF SERVICE

(1) Length of Term

The term shall begin on the date service is made available, and shall continue until service is discontinued as provided in applicable service classifications or the Line Extension Surcharge Agreement.

(2) Temporary Discontinuance

When service is supplied on service classifications providing for a term of service of less than one year, the Company will permit a temporary discontinuance of service for one period of not less than 30 days in any calendar year upon three days' notice in writing from the customer.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York