PSC No: 19 - Electricity Rochester Gas and Electric Corporation Initial Effective Date: June 1, 2003 Leaf No. 218 Revision: 0 Superseding Revision:

SERVICE CLASSIFICATION NO. 10

GENERAL SERVICE - INDIVIDUALLY NEGOTIATED CONTRACTS

INCREASE IN RATES AND CHARGES:

The rates and charges under this Service Classification will be increased by the applicable effective aggregate percentage shown in Rule 4.J. for service supplied within the municipality where the customer is taking service. Energy provided under this service classification is subject to system benefit charges as required by Public Service Commission Order, issued January 26, 2001 in Case 94-E-0952.

TERMS OF PAYMENT:

All bills are rendered at the above rates as stated on each individual service agreement. A late payment charge of one and one-half (11/2) percent per month shall become due and payable if payment is not made on or before the "last day to pay" date specified on the bill in accordance with the provisions of Rule 4.C(2). The late payment charge will be stated in the Service Agreement but shall not exceed the rate stated in Rule 4.C.2.

NYISO EMERGENCY DEMAND RESPONSE PROGRAM RIDER

Any Customer that is taking service under this service classification and is participating in the NYISO's Emergency Demand Response Program ("EDRP"), as provided in the NYISO's Services Tariff as an EDRP Load, is eligible for service under this rider. The Customer must submit to the Company an application for service under this Rider. The Company will process the Customer application in no more than seven (7) days after submission of a completed application, subject to any processing time required by the NYISO.

Participation in the EDRP is voluntary and no penalties will be assessed for the failure to curtail load.

a) Term

The Company will notify customers as to when their load may first be offered to the NYISO.

b) Emergency Demand Response Period Notification

The Company will notify Customers served under this Rider when the NYISO declares an emergency, in accordance with Attachment G to NYISO's Services Tariff. Notice shall be provided by telephone, e-mail, facsimile and/or other electronic means, as agreed upon by the Company and the Customer. Notification will occur approximately 2 hours prior to the need for load reduction by Customers. The Company shall endeavor to provide earlier notification when possible, but shorter notification periods may be necessary. The Company will also notify customers served under this Rider when the NYISO declares the emergency to be over. Reductions to the load served by the Company by Customers under this Rider in response to NYISO-declared emergencies will be voluntary. In order to receive payments under this Rider, Customers must be able to demonstrate that their load curtailment or operation of emergency generating equipment was in effect for the entire period of each NYISO-declared emergency. The Customer shall designate in writing an authorized representative and an alternate representative to receive the notice.

(Continued on next leaf)

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York