

PSC No: 20 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

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GENERAL INFORMATION

PART II - RULES AND REGULATIONS

2. HOW TO OBTAIN SERVICE (Cont'd)

B. RETAIL CUSTOMER ENROLLMENT / INFORMATION REQUIREMENTS (Cont'd)

(13) Retail Customer Credit Data (Cont'd)

Retail Customer credit data will be provided to the Retail Customer only at the written or in-person request of the Retail Customer offering reasonable proof that the requesting party is the customer of record. Retail Customer data will be provided to the Retail Customer's designee only if the designee provides written authorization from the Retail Customer and offers reasonable proof that the requesting party is the party authorized to receive the data. The data will describe the Retail Customer's credit history detailing the number of occurrences for each of the following: Late payments, disconnect notices, and returned checks.

Additional information not included above, may be requested by the Distribution Customer. If available, the Distribution Provider may charge the Distribution Customer the Distribution Provider's 'incremental cost for providing the data. The Distribution Provider will furnish to the Distribution Customer within five (5) calendar days, the additional information, specify when the data will be available and the cost associated with the request, or notify the Distribution Customer that the data is not available.

(14) Current Retail Customer Information

The Distribution Provider will make available to the Distribution Customer or a Direct Customer all data recorded by and currently retrieved from their Retail Customer's meters and all other information necessary to compute the Retail Customer's most recent bill. All such information will be provided electronically, at no charge, to the Distribution Customer or Direct Customer when the data is acceptable by the Distribution Provider to bill its own customers. Where estimated meter readings are used, the estimates must also be provided free of charge to the Distribution Customer or Direct Customer when the data is acceptable by the Distribution Provider to bill its own customers. All subsequent changes or corrections and adjustments to previously supplied data and metering equipment should be made available to the Distribution Customer or Direct Customer when the data is acceptable to be used by the Distribution Provider to bill its own customers.

(15) Access to Premises

An authorized officer or agent of the Distribution Provider may enter at all reasonable times any building or other location supplied with electric service for the installation, removal, repairing, inspection and examination of equipment owned or maintained by the Distribution Provider for supplying or regulating the supply of electricity and of ascertaining the quantity of electricity supplied, provided, however, such agent exhibits a photo-identification badge and written authority.

(Continued on next leaf)

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