PSC No: 20 - Electricity Rochester Gas and Electric Corporation Initial Effective Date: June 1, 2003 Leaf No. 14 Revision: 0 Superseding Revision:

GENERAL INFORMATION

PART II - RULES AND REGULATIONS

1. DEFINITIONS AND ABBREVIATIONS (Cont'd)

Kilowatthour (kWh): The basic unit of electric energy equal to one Kilowatt of power supplied to or taken from an electric circuit steadily for one hour. A Kilowatthour is the standard unit of measure for electricity.

Load: A consumer of electric Energy and/or Capacity.

Load Shedding: The systematic reduction of system demand by temporarily decreasing load consumption in response to Distribution System or area Capacity shortages, system instability, or voltage control considerations.

Lockbox: A collection mechanism agreed upon by the Distribution Provider and a Distribution Customer which employs a third party financial institution to receive and disburse Retail Customer payments.

Losses: The loss of Energy, resulting from transporting power over the Distribution System, between the Distribution Point(s) of Receipt and the Distribution Point(s) of Delivery.

Megawatt (MW): One thousand Kilowatts.

Megawatthour (MWH): One thousand Kilowatthours.

Meter: A meter and any associated equipment used to measure the amount of Energy and/or Capacity consumed, at the Retail Customer level.

New Delivery Retail Customer: A Retail Customer that initiates delivery service by contacting a Distribution Customer. Notices received from a Distribution Customer will be in accordance with the provisions of this tariff until such time that a uniform statewide format is adopted.

New York Independent System Operator (NYISO): The entity that is responsible for the operation of the New York State Transmission System and coordination of the wholesale market in New York State.

New York Independent System Operator Transmission Tariffs: The NYISO's Open Access Transmission Tariff and its Market Administration and Control Area Services Tariff.

New York State Reliability Council (NYSRC): An organization established by agreement among the transmissionowners of New York State to promote and maintain the reliability of the New York State power system.

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