

PSC No: 20 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: June 1, 2003

Leaf No. 81  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### PART II - RULES AND REGULATIONS

#### 7. DISCONTINUANCE OF SERVICE

##### **A. VOLUNTARY DISCONTINUANCE OF SERVICE BY THE DISTRIBUTION CUSTOMER (Cont'd)**

- (8) The Distribution Provider will attempt to read each Retail Customer's meter on the first meter reading date after the fifteen (15) day notice period expires, render a final bill, and discontinue the service to the Distribution Customer. In the case where the Distribution Provider was unable to obtain an actual final meter reading, the Distribution Provider may estimate the Distribution Customer's final billing according to the best available information.
- (9) If the Distribution Customer does not give notice to its Retail Customers and to the Distribution Provider in accordance with the above requirements prior to discontinuing operations, the Distribution Customer may be determined ineligible by the PSC to sell electricity to Retail Customers and/or may be assessed a monetary penalty by the PSC.
- (10) Upon the discontinuance of a Distribution Customer, the Distribution Customer shall remain responsible for payment or reimbursement of any and all sums owed under this tariff or under any tariffs on file with the FERC, and service agreements relating thereto, or under any agreements between the Distribution Customer and the Distribution Provider. The Distribution Customer shall also remain obligated to Retail Customers to the extent provided for in any contracts with them.
- (11) Upon receipt of a switch request from a Distribution Customer following the discontinuance notice, the Distribution Provider will verify the intended switch with the Retail Customer in accordance with Rule 2.B.6.
- (12) If a more expeditious discontinuance process is judged to be needed in a specific situation, the Distribution Customer may request such expedited treatment upon a showing of need to the PSC or its designee, who shall have the authority to grant such a request. The PSC or its designee may also, for good cause, initiate an expeditious discontinuance process on its own motion. The Distribution Provider shall also have standing in any such processes.
- (13) Sample copies of the form of the notices to Retail Customers under this process shall be provided to the Department of Public Service for review at least five (5) calendar days before the letters are sent to Retail Customers.

##### **B. INVOLUNTARY DISCONTINUANCE OF SERVICE TO THE DISTRIBUTION CUSTOMER OR DIRECT CUSTOMER**

- (1) The Distribution Provider will have the right to initiate a process to discontinue a Distribution Customer's or Direct Customer's participation in the Distribution Provider's retail access program:
  - (a) Where the Distribution Provider determines that it is necessary, or desirable for safety or for system reliability reasons (including, but not limited to, the scheduling and delivery of electric energy and capacity to meet the needs of Retail Customers).

(Continued on next leaf)

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