

PSC No: 20 - Electricity  
Rochester Gas and Electric Corporation  
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## GENERAL INFORMATION

### PART II - RULES AND REGULATIONS

#### 7. DISCONTINUANCE OF SERVICE (Cont'd)

**A. VOLUNTARY DISCONTINUANCE OF SERVICE BY THE DISTRIBUTION CUSTOMER (Cont'd)**

- (4) Upon receipt of the completed Discontinuance of Services Form, the Distribution Provider shall review the credit history of each Retail Customer. If this review discloses no circumstance that, under 16 NYCRR Part 11, would permit the Distribution Provider to impose any condition upon the initiation of retail electric service to a Retail Customer by the Distribution Provider, and if that Retail Customer fails to enroll for electric service by a different Distribution Customer at least five (5) business days prior to the scheduled date of discontinuance, the Distribution Provider will transfer that Retail Customer to retail electric service by the Distribution Provider on the first meter reading date after the fifteen (15) day notice period expires (or the Distribution Provider may estimate the readings at the discontinuance date or provide for a special meter read) under all the terms and conditions of the Distribution Providers Schedule for Electric Service, P.S.C. No. 19 - Electricity, upon which transfer that Retail Customer shall cease to be a customer of the Distribution Customer. At the time of such transfer the Distribution Provider shall notify that Retail Customer thereof, shall inform it that it may enroll for retail electric service by another Distribution Customer, and shall provide to that Retail Customer a list of qualified Distribution Customers.
- (5) If the Distribution Provider's credit review discloses that a Retail Customer does not meet the application for service requirements of the Distribution Provider as permitted by 16 NYCRR Part 11, or is subject under the terms of the Distribution Provider's tariff for retail electric service to the requirement of a written application or other condition for resumption by the Distribution Provider of retail electric service, the Distribution Provider shall send a termination notice at least twenty (20) calendar days prior to the discontinuance date. The termination notice to that Retail Customer will contain the information specified in 16 NYCRR Section 11.3(b), and state that in order to retain retail electric service by the Distribution Provider, that Retail Customer must satisfy the conditions specified in the notice. If the termination is to occur during the cold weather period (November 1 through April 15), the Distribution Provider shall also notify the Retail Customer seventy-two (72) hours prior to the termination, pursuant to 16 NYCRR Section 11.5(b). If the Retail Customer has not satisfied the conditions stated in the notice for the commencement of retail electric service by the Distribution Provider, pursuant to 16 NYCRR Section 11.4(b), nor enrolled for retail electric service by another Distribution Customer, the Distribution Provider shall terminate electric service to that Retail Customer. Termination of a Retail Customer will not occur prior to the date of discontinuance of service by the Distribution Customer.

(Continued on next leaf)

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York