

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003
Effective:

Leaf No. 24
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

B. CONSUMER DEPOSIT (Cont'd)

(2) Nonresidential

- (a) The Company may require a consumer deposit from any new customer or from an existing customer:
 - (i) Who is delinquent. A customer is delinquent for the purpose of deposit assessment if two or more late payments were made within the previous 12 month period; or
 - (ii) Whose financial condition is such that it is likely that the customer may default in the future; provided, however, the Company must have reliable evidence of such condition; or
 - (iii) Who has filed for reorganization or bankruptcy; or
 - (iv) Who has been rendered a backbill within the last twelve months for previously unbilled charges for service through tampered equipment.
- (b) A request for a deposit or a deposit increase shall be made in writing. The Company shall offer an existing customer, from whom a deposit is required under Rule 2.B.(2)(a)(i) or (ii), the opportunity to pay the deposit in three installments, 50 percent down and two monthly payments of the balance. The Company shall accept deposit alternatives such as irrevocable bank letters of credit and surety bonds that provide a level of security equivalent to cash.
- (c) Deposits from applicants and customers may not exceed twice the estimated average monthly bill, except in the case of customers whose usage varies widely due to space heating or cooling or certain manufacturing and industrial processors, where the deposit shall not exceed the cost of twice the average monthly usage during the peak season,

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