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GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

F. LIMITATIONS OF SERVICE OFFER (Cont'd)

- (6) Minimum Insulation Standards for the Provision of Gas and Electric Service (Cont'd)
 - (f) Penalties for Noncompliance (Cont'd)

In the event that circumstances prevent collecting the surcharge amount from the owner of the noncomplying building, the Company may refuse future connections for service to new tenants in the dwelling until it is brought into compliance.

Furthermore, if the owner is an occupant of the dwelling, but is not billed for any gas or electric service, the surcharge will be imposed on the bill for service to the unit occupied by the owner.

- (g) Applicability and Conditions for Existing Dwellings Converting to Gas or Electric Space Heat
 An existing dwelling will not be supplied gas or electric service for the purpose of converting to gas or electric space heat unless:
 - (i) The roof/ceiling has at least six inches of insulation or insulation with an R value of 19 or greater;
 - (ii) The dwelling has storm windows, or thermal windows with multiple glazing; and
 - (iii) The entrances have storm doors or thermal doors.

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