

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003
Effective:

Leaf No. 45
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

H. CUSTOMER INFORMATION REQUIREMENT (Cont'd)

(3) **Current Customer Data**

The Company will make available to the Supplier or Direct Customer all data recorded by and currently retrieved from their Customer's meters and all other information necessary to compute the Customer's most recent bill. All such information will be provided electronically, at no charge, to the Supplier or Direct Customer when the data is acceptable by the Company to bill its own customers. Where estimated meter readings are used, the estimates must also be provided free of charge to the Supplier or Direct Customer when the data is acceptable by the Company to bill its own customers. All subsequent changes or corrections and adjustments to previously supplied data and metering equipment shall be made available to the Supplier or Direct Customer when the data is acceptable to be used by the Company to bill its own customers.

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