

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003
Effective:

Leaf No. 44
Revision: 0
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GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

H. CUSTOMER INFORMATION REQUIREMENT (Cont'd)

(2) Customer Credit Data

The Company, at the request of the customer of record will furnish a summary of the most recent twelve (12) months of available credit data for customers currently taking service from the Company, or twelve (12) months of available credit data from the last date of service by the Company for prior customers. Customer data will be provided to the customer only at the written or in-person request of the customer offering reasonable proof that the requesting party is the customer of record. Customer data will be provided to the customer's designee only if the designee provides written authorization from the customer and offers reasonable proof that the requesting party is the party authorized to receive the data.

The following fees will be charged to fulfill any individual request for credit data for a single customer service point:

- (a) No fee for the first two (2) requests within a twelve (12) month period for the most recent twelve (12) months of data, or for the life of the account, if less than twelve (12) months.
- (b) \$15.00 in total for each additional request in a twelve (12) month period for the most recent twelve (12) months of data beyond two (2) requests.
- (c) \$15.00 in total for each request beyond the most recent twelve (12) months of data, up to and including six (6) years of available data. Customer credit data will be provided to a Supplier only at the written or in-person request of the customer offering reasonable proof that the requesting party is the customer of record.

The data will describe the customer's credit history detailing the number of occurrences for each of the following: Late payments, disconnect notices, and returned checks.

Additional information not listed above, may be requested by the customer or Supplier. The Company may, at its option, provide such information, if available, to the customer. The Company may charge the requesting party the Company's incremental cost for providing the data. The Company will, within five (5) calendar days:

- i) furnish to the requesting party the additional information; or
- ii) specify when the data will be available and the cost associated with the request; or
- iii) notify the requesting party that the data is not available.

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