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GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

D. <u>DISCONTINUANCE OF SERVICE DUE TO NO ACCESS</u>

In the case of a nonresidential customer, failure to provide the Company reasonable access to the premises served for any necessary or proper purposes in connection with rendering gas service may result in termination of service so long as the requirements of 16 NYCRR 13.8 (c) have been met. These purposes include, meter installation, reading, testing, maintenance, removal and securing of the Company's property. The Company shall not terminate service under this section if 1) the customer has advised the Company that he or she does not control access to the meter(s) and 2) the customer has advised the Company of the identity of the entity that does control access.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York