

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

C. DISCONTINUANCE OR CURTAILMENT OF SERVICE DUE TO SUPPLY DEFICIENCY (Cont'd)

(1) Short-Term Curtailment (Cont'd)

- (g) Reduce load by scheduling electric blackouts for brief periods of time (not to exceed thirty minutes) in the affected areas. Notify the public of the locations and durations of outages.
- (h) Consider, per the Gas Emergency Plan:
 - (i) the need to maintain gas service to emergency facilities providing shelter;
 - (ii) special provisions for life support and special needs customers.
- (i) Perform curtailments to remaining customers. These customers will be curtailed based on location and ease of restoration:
 - (i) Location - areas of major system problems that are at risk of failing will be curtailed first;
 - (ii) Ease of restoration - precautions will be taken such that the low pressure distribution system will be maintained.
- (j) Restoration
 - (i) When the Company determines that service can be restored to customers, it will implement restoration procedures and will notify the public of restoration status.
 - (ii) The Company will attempt to contact customers greater than 12,300 dekatherms to inform them of restoration status.
 - (iii) Compensation will be provided to those transportation gas customers whose supplies were redirected, based on the customer's replacement cost of fuel.
- (k) Penalties

Any customer who fails to comply with the Company's curtailment instructions may be charged a penalty of \$2.50 per therm of unauthorized use.

(Continued on next leaf)

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