

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

B. DISCONTINUANCE OF SERVICE DUE TO FRAUD

If tampered equipment (as defined in Rule 1) is found on the customer's premises, or if any fraud upon the Company is practiced upon the customer's premises, the Company may, after giving notices required by law, and complying with 16 NYCRR 13 discontinue the supply of gas to the customer and remove its meter, apparatus and pipes. Service will not be restored to such a customer until he has paid the Company all damages occasioned or sustained, including the full costs and expenses of removing and restoring the meter, apparatus and service line.

C. DISCONTINUANCE OR CURTAILMENT OF SERVICE DUE TO SUPPLY DEFICIENCY

For the purpose of this Rule 5.C., the term "commercial customers" shall include governmental and public authority customers.

For the purpose of this Rule 5.C., the term "core customers" is defined to include customers that lack alternatives. They take either (a) firm sales service, and lack installed equipment capable of burning fuels other than gas; or (b) firm transportation service.

For the purpose of this Rule 5.C., a nonresidential customer is a person, corporation or other entity receiving service who is not a residential customer as defined in 16 NYCRR 11.

(1) Short-Term Curtailment

In the event of short-term interruption or force majeure curtailment situations, the needs of core customers will be met first, regardless of whether they are sales or transportation customers. Compensation for gas supplies that are interrupted in order to meet core customer needs will be provided.

As part of the implementation of these curtailment procedures, the RG&E Gas Emergency Plan will be put into effect. In the event of an emergency, the Company may deviate from Rule 5.C.1 on a short-term basis to the extent operational circumstances make it appropriate to do so. The Company will exercise sound operational discretion, using these procedures as a general guideline.

(Continued on next leaf)

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