

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003
Effective:

Leaf No. 99
Revision: 0
Superseding Revision:

GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

C. DISCONTINUANCE OR CURTAILMENT OF SERVICE DUE TO SUPPLY DEFICIENCY (Cont'd)

(1) Short-Term Curtailment (Cont'd)

In the event the Company is unable to satisfy the full requirements of its customers and finds it necessary to curtail existing service due to a deficiency in its gas supply, the Company will curtail service generally following these procedures but will adapt the response to conditions that exist at the time of the curtailment:

- (a) Reduce company-use gas to the extent possible by:
 - (i) Reducing usage of natural gas for electric generation;
 - (ii) Reducing the heating load at company facilities.
- (b) Contact dual-fuel customers and instruct them to switch to an alternate fuel. These customers will be asked to maintain their incoming gas supplies which will be redirected to supply core customers.
- (c) Implement the New York Gas Group Standard Operating Procedure for the Pooling of Gas Supply and/or other mutual aid procedures if appropriate.
- (d) Issue public appeal for voluntary load reduction.
- (e) Request the County or Counties affected to declare a State of Emergency in order to close non-essential facilities.
- (f) Curtail non-residential customers with annual requirements of 12,300 dekatherms or larger, starting with the largest first, in accordance with the Gas Emergency Plan:
 - (i) Instruct Commercial and Industrial customers with boiler space heating requirements greater than 12,300 dekatherms annually to reduce load to the minimum level required to maintain building protections;
 - (ii) Instruct Commercial and Industrial customers with process and feedstock requirements greater than 12,300 dekatherms annually to curtail all process load;
 - (iii) In the event of non-compliance or if further curtailment is required, the Company may perform physical curtailment of the above customers.

(Continued on next leaf)

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