

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003
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Leaf No. 110
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GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

L. CUSTOMER DISCONTINUANCE BY THE MARKETER

- (1) A Marketer may discontinue service to their individual Customers participating in retail access in the Company's franchise area at will (subject to any penalties or sanctions that may arise due to contractual obligations), upon submission of a written Discontinuance of Service Form (or switch request) to the Company and the Marketer's Customer at least fifteen (15) calendar days prior to the discontinuance date. The notice to Customers shall inform them:
 - (a) Of the date of the discontinuance (which should be on the first of the month or the first meter reading following the fifteen (15) day period);
 - (b) Of their option either to select another Marketer or to return to regulated utility service;
 - (c) That if they do select another Marketer, that Marketer will file Customer Enrollment Forms with the Company on their behalf, and there will be no fee charged by the Company for the switches; and
 - (d) That after the discontinuance and unless and until new Marketers are selected and the switches are completed, the Service Point will be transferred to the equivalent service classification in this Tariff, unless the Company has notified the Customer that delivery services will be terminated on or before the discontinuance date.
- (2) Sample copies of the form of the notices to Customers under this process shall be provided to the Department of Public Service for review at least five (5) calendar days before the letters are sent to Customers.
- (3) If the Marketer does not give the required notice to its Customers and to the Company, the Marketer may be determined ineligible by the New York State PSC to sell gas to Customers in New York State and/or may be assessed a monetary penalty by the New York State PSC.
- (4) Customers will be transferred to the Marketer that they select, or to the Company's regulated retail service if no Marketer was selected, on the first day of the month following the fifteen (15) day period.
- (5) Upon receipt of a switch request from a subsequent Marketer following the discontinuance notice, the provisions of Rule 2.A.(3)(g) of this tariff shall apply.

M. EFFECT OF CUSTOMER TRANSFER ON LIABILITY

Notwithstanding that a Customer may transfer to a Marketer and thereby discontinue taking service pursuant to one or more of the Service Classifications provided for under this Schedule, upon such transfer, the Liability provisions of Rule 6 hereof shall remain applicable to such Customer. This specific reference to Rule 6 shall not be construed as excluding the applicability of other provisions of this Schedule.

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