PSC No: 16 - Gas Rochester Gas and Electric Corporation Initial Effective Date: June 1, 2003 Effective: Leaf No. 111 Revision: 0 Superseding Revision:

GENERAL INFORMATION

6. LIABILITY

A. <u>CONTINUITY OF SUPPLY</u>

The Company will endeavor at all times to provide a regular and uninterrupted supply of service (except where the terms and conditions of a particular Service Classification provide otherwise) but in case the supply of service shall be interrupted or irregular or defective or shall fail from causes beyond the Company's control (including without limiting the generality of the fore-going, executive or administrative rules or orders issued from time to time by state or federal officers, commissions, boards or bodies having jurisdiction) or because of the ordinary negligency of the Company, its employees, servants or agents, the Company will not be liable therefore.

B. <u>RIGHT TO RESTRICT USE</u>

All gas sales shall be subject to short or long-term curtailment or discontinuance on notice that a shortage of natural gas exists.

C. <u>CUSTOMER'S EQUIPMENT</u>

Neither by inspection nor nonrejection, nor in any other way, does the Company give any warranty, expressed or implied, as to the adequacy, safety or other characteristics of any structures, equipment, wires, pipes, appliances or devices owned, installed or maintained by the customer or leased by the customer from third parties.

D. <u>COMPANY EQUIPMENT AND USE OF SERVICE</u>

The Company will not be liable for any injury, casualty or damage resulting in any way from the supply or use of gas or from the presence or operation of the Company's structures, equipment, wires, pipes, appliances or devices on the customer's premises, except injuries or damages resulting from the negligence of the Company.

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