

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003
Effective:

Leaf No. 85
Revision: 0
Superseding Revision:

GENERAL INFORMATION
5. DISCONTINUANCE OF SERVICE

A. DISCONTINUANCE OF SERVICE DUE TO DEFAULT

(1) Conditions for Termination:

The Company may discontinue the supply of gas due to default when the customer:

- (a) Fails to pay any tariff charge due on the customer's account for which a written bill has been rendered; or
- (b) Fails to pay amounts due under a deferred payment agreement; or
- (c) Fails to pay a lawfully required security deposit requested in accordance with Rule 2.B.; or
- (d) Fails to comply with a provision of the Company's tariff which permits the Company to refuse to supply or to terminate service.

(2) Notice of Discontinuance:

- (a) Residential - The Company may discontinue the supply of gas at least 15 days after written notice has been served personally upon the customer or mailed to the customer. This notice may not be issued until at least 20 days have elapsed from the date payment was due.
- (b) Nonresidential - The Company may discontinue the supply of gas:
 - (i) At least five (5) days after written notice has been served personally upon the person supplied; or
 - (ii) At least eight (8) days after mailing written notice in post- paid wrapper to the person supplied, addressed to such person at premises where service is rendered; or
 - (iii) At least five (5) days after the person supplied has either signed for or refused a registered letter containing written notice, addressed to such person at premises where service is rendered.

The notice shall contain the requested information set forth in 16 NYCRR 11.4 or 13.3 and if the person supplied has specified to the Company in writing an alternate address for billing purposes, the notice shall be sent to such alternate address rather than to the premises where service is rendered.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York