

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: June 1, 2003  
Effective:

Leaf No. 97  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 5. DISCONTINUANCE OF SERVICE (Cont'd)

#### A. DISCONTINUANCE OF SERVICE DUE TO DEFAULT (Cont'd)

(13) Deferred Payment Agreements (Cont'd)

(b) Nonresidential (Cont'd)

- (ii) A deferred payment agreement may provide for a greater or lesser downpayment, a longer or shorter repayment period, and payment according to any schedule, if mutually agreed upon by both the Company and the customer. A deferred payment agreement must be signed in duplicate by a Company Representative and the customer, each must receive a copy, before it becomes enforceable by either party. If terms of an agreement are agreed upon by telephone conversation, the Company shall send the customer two fully completed copies of the agreement signed by a Company Representative for the customer to sign and return.
- (iii) If a customer fails to make timely payment in accordance with a deferred payment agreement, on the first occurrence the Company shall give the customer a reasonable opportunity to keep the agreement in force by paying any amounts due under the agreement. Otherwise, the Company may demand full payment of the total outstanding charges and send a final termination notice as provided under Rule 5.A.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York