

PSC NO: 4 TELEPHONE
SBC Telecom, Inc.
Initial Effective Date: May 18, 2003

Leaf: 123
Revision: 0
Superseding Revision:

(F) Termination Liability

Termination Liability will apply in the event Access Advantage Plus is terminated prior to the expiration of the full Term Plan selected by the Customer. The Termination Liability will be calculated using the formula in section 2.16 of this Tariff.

Termination Liability for Connecting Services apply as set forth in the applicable tariff or contract. The Termination Liability for Connecting Services is in addition to Termination Liability for Access Advantage Plus.

(G) Cancellation Policy

When the Customer cancels an Access Advantage Plus order a cancellation charge will apply as specified in section 2.9 of this Tariff.

1. The Company Cancellation charges do not apply when the Customer cancels an order for the discontinuance of an existing Access Advantage Plus service, no charges apply for the cancellation.
2. Cancellation charges for Connecting Services shall apply in addition to cancellation charges for Access Advantage Plus.
3. If the Company misses a service date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel the affected portion of the Access Advantage Plus order without incurring cancellation charges.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215