

PSC NO: 4 TELEPHONE
SBC Telecom, Inc.
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Superseding Revision:

(H) Cancellation Policy

When the Customer cancels a SmartTrunk order, a cancellation charge will apply as specified in section 2.9 of the Tariff.

1. The Company Cancellation charges do not apply:
 - a. When a Customer cancels an order for the discontinuance of an existing SmartTrunk service.
2. If the Company misses a service installation date by more than 30 days due to a Force Majeure condition, the Customer may cancel the affected portion of the SmartTrunk order without incurring Cancellation Charges.

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