Status: CANCELLED Effective Date: 05/18/2003

Leaf: 142 Revision: 0

PSC NO: 4 TELEPHONE SBC Telecom, Inc.

Initial Effective Date: May 18, 2003 Superseding Revision:

(G) Optional Features

Rate Element	Nonrecurring Rate	
	<u>Minimum</u>	<u>Maximum</u>
Configuration Change	\$28	\$60
Port Order Change	55	120
PVC Order Change	28	60
Service Order	138	300
Cancellation		
Order Expedite	165	360
Additional Labor-		
Regular Hours	55/hour	120/hour
After Hours	69/hour	150/hour

(H) Modification of Service

Modification of Service is a change to existing Service which does not result in a change in the physical point of termination at the Customer's Premises. Upon Modification of Service, all Frame Relay Service rate element terms and conditions apply, including the applicable recurring and Non Recurring Charges as set forth under the minimum billing period or Term Pricing Plan as the existing Frame Relay Service being modified. The Customer may request modification of Frame Relay provided the service end points remain the same and provided there are existing facilities and equipment in place to provision the requested modification.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215