Initial Effective Date: May 10, 2003 Superseding Revision:

> (M) Any act, error, omission, interruption, delay, or defect caused by or contributed to by:

> > 1. Another company or Carrier, or their agents or employees, when the facilities or equipment of the other company or Carrier are used for or with the Services the Company offers. This includes the provision of a signaling system or other database by another company; or

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- 2. The Co-Carrier or End User, or any third party acting as their agent, in connection with Company-provided or Customer-provided facilities or equipment including, but not limited to, the Customer's or End User's failure to take all necessary steps to obtain, install and maintain all necessary equipment, materials and supplies, for interconnecting the terminal equipment communications system of the Co-Carrier or End User to the Company's network.
- The liability of the Company for damages arising out of the furnishing of, 3.2.2 or failing to furnish, its Services, including but not limited to, mistakes, omissions, interruptions, delays, errors, defects, or representations, whether caused by acts or omissions, shall be limited, in the event of failure of Service, to the extension of allowances for interruption as set forth herein. The extension of such allowances for interruptions shall be the sole remedy of the Co-Carrier and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Co-Carrier or End User as a result of any Company Service, equipment or facilities, or the acts or omissions or negligence of the Company, its employees or agents.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215