

PSC NO: 4 TELEPHONE
SBC Telecom, Inc.
Initial Effective Date: May 18, 2003

Leaf: 5
Revision: 0
Superseding Revision:

3.	APPLICATION OF RATES	72
3.1	Introduction	72
3.2	Flexible Pricing.....	72
3.3	Service Trials and Special Promotions	73
3.4	Individual Case Basis Arrangements	73
3.5	Special Arrangements.....	73
3.6	Business Rate Application	74
3.7	Residential Rate Application.....	74
3.8	Charges Based on Duration of Use.....	75
3.9	Rates Base Upon Distance	76
4.	LOCAL EXCHANGE SERVICES.....	78
4.1	Description	78
4.2	General Regulations.....	79
4.3	Emergency Services (911/Enhanced 911).....	81
4.4	Telecommunications Relay Service	81
4.5	Lifeline and Link-Up America Telephone Service Options.....	81
4.6	Business Service Offerings.....	86
4.7	Residence Service Offerings	91
4.8	Features Description	93
4.9	Rate Schedule	97
4.10	Special Services and Programs	101
5.	WHITE PAGES DIRECTORY LISTINGS	108
5.1	General Regulations.....	108
5.2	Descriptions.....	109
5.3	Rate Schedule	111
6.	OPERATOR SERVICES AND DIRECTORY ASSISTANCE.....	112
6.1	Operator Services.....	112
6.2	Operator Assisted Charges	114
6.3	Directory Assistance	115
6.4	National Listing Service.....	117
6.5	Rates and Charges	117
7.	INTEGRATED SERVICES	119
7.1	Access Advantage Plus	119
7.2	SmartTrunk.....	126

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215