

PSC No: 17 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 35
Revision: 0
Superseding Revision:

GENERAL INFORMATION

PART II – RULES AND REGULATIONS

2. HOW TO OBTAIN SERVICE (Cont'd)

B. RETAIL CUSTOMER ENROLLMENT / INFORMATION REQUIREMENTS (Cont'd)

(10) Meter Read and Billed History Data (Cont'd)

The Distribution Provider will not disclose a Retail Customer's meter read or billed history data to others if the Retail Customer has notified the Distribution Provider in writing that such information should not be disclosed. The information may thereafter be disclosed to a Distribution Customer only with the Retail Customer's written authorization.

Additional information not included above, may be requested by the Distribution Customer. If available, the Distribution Provider may charge the Distribution Customer the Distribution Provider's incremental cost for providing the data. The Distribution Provider will furnish to the Distribution Customer within five (5) calendar days, the additional information, specify when the data will be available and the cost associated with the request, or notify the Distribution Customer that the data is not available.

(11) Retail Customer Credit Data

The Distribution Provider, at the request of the Retail Customer of record will furnish a summary of the most recent twelve (12) months of available credit data for Retail Customers currently taking service from the Distribution Provider, or twelve (12) months of available credit data from the last date of service by the Distribution Provider for prior customers. The data will be provided at no charge for the initial twelve (12) months or for the first two (2) requests within a twelve (12) month period. Additional Retail Customer data will be provided at a fee as specified in Rule 10.B.

Retail Customer credit data will be provided to the Retail Customer only at the written or in-person request of the Retail Customer offering reasonable proof that the requesting party is the customer of record. Retail Customer data will be provided to the Retail Customer's designee only if the designee provides written authorization from the Retail Customer and offers reasonable proof that the requesting party is the party authorized to receive the data. The data will describe the Retail Customer's credit history detailing the number of occurrences for each of the following: Late payments, disconnect notices, and returned checks.

Additional information not included above, may be requested by the Distribution Customer. If available, the Distribution Provider may charge the Distribution Customer the Distribution Providers' incremental cost for providing the data. The Distribution Provider will furnish to the Distribution Customer within five (5) calendar days, the additional information, specify when the data will be available and the cost associated with the request, or notify the Distribution Customer that the data is not available.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester New York