

PSC No: 17 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 33
Revision: 0
Superseding Revision:

GENERAL INFORMATION

PART II - RULES AND REGULATIONS

2. HOW TO OBTAIN SERVICE (Cont'd)

B. RETAIL CUSTOMER ENROLLMENT / INFORMATION REQUIREMENTS (Cont'd)

(7) Switching Fee

There will be no charge for a Service Point to transfer service from the Distribution Provider to a Distribution Customer and no charge for a Service Point to transfer service from the Distribution Customer back to the Distribution Provider for involuntary discontinuance of service (See Rule 6). The Retail Customer will be permitted one (1) voluntary switch from a Distribution Customer to another or from a Distribution Customer to the Distribution Provider at no cost, during the Retail Customer's first twelve (12) months following a Retail Customer's initial participation in retail access. After such time, a \$10.00 fee will be assessed to the Distribution Customer submitting a Customer Enrollment Form for each Service Point switch from one Distribution Customer to another. Voluntary switches initiated by the Retail Customer from a Distribution Customer or by a Direct Customer to the Distribution Provider will be assessed a \$10.00 fee to the Retail Customer upon returning to gas service under the Distribution Provider's Schedule for Gas Service, PSC No. 16 - Gas.

(8) Verification of Accounts

If requested, the Distribution Provider will produce to the Distribution Customer, prior to the fifth calendar day of each calendar quarter, a listing of the Distribution Customer's Retail Customers that were receiving service from that Distribution Customer as of the first calendar day of that quarter.

(9) Budget Billing Adjustments

If a Retail Customer is transferring from the Distribution Provider's retail service to service by a Distribution Customer, or is to be a Direct Customer, the Distribution Provider shall adjust a Retail Customer's final bill from the Distribution Provider to close out any balance for budget billing balance.

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