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## **GENERAL INFORMATION**

## PART II – RULES AND REGULATIONS

## 4. OPERATIONAL ISSUES (Cont'd)

- G. Discontinuance or Curtailment of Gas Service Due to a Short Term Supply Deficiency (Cont'd)
  - 1) Curtailment Process (Cont'd)
    - (vii) Reduce load by scheduling electric blackouts for brief periods of time (not to exceed thirty minutes) in the affected areas. Notify the public of the locations and durations of outages.
    - (viii) Consider, per the Gas Emergency Plan:
      - (a) the need to maintain gas service to emergency facilities providing shelter;
      - (b) special provisions for life support and special needs customers.
    - (ix) Perform curtailments to remaining customers. These customers will be curtailed based on location and ease of restoration:
      - (a) Location areas of major system problems that are at risk of failing will be curtailed first;
      - (b) Ease of restoration precautions will be taken such that the low pressure distribution system will be maintained.
    - (x) Restoration
      - (a) When the Distribution Provider determines that service can be restored to customers, it will implement restoration procedures and will notify the public of restoration status.
      - (b) The Distribution Provider will attempt to contact customers greater than 12,300 dekatherms to inform them of restoration status.
      - (c) Compensation will be provided as specified in Rule 4.(G)(2), below.

(Continued on next leaf)

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