

PSC No: 17 - Gas  
Rochester Gas and Electric Corporation  
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## GENERAL INFORMATION

### PART II - RULES AND REGULATIONS

#### 1. DEFINITIONS AND ABBREVIATIONS (Cont'd)

**Deficiency Imbalance:** The amount by which the quantity of gas required to be delivered by a Balance Control Owner for its Balance Control Account is less than the actual quantity of gas consumed by the Retail Customer service points in that account during a specified period of time.

**Dekatherm:** 10 Therms.

**Department of Public Service:** One of the twenty major departments in New York State government. The Public Service Commission (PSC) is part of the Department of Public Service.

**Direct Customer:** A Distribution Customer that purchases and schedules delivery of natural gas for its own consumption and not for resale. Direct Customers do not have to file an application with the Department of Public Service to become eligible as a Direct Customer, but must comply with all applicable provisions of this tariff and the Gas Transportation Operating Procedures Manual.

**Distribution Customer:** A qualified Applicant that has been approved by the Distribution Provider and is responsible for reliably and continuously supplying gas in accordance with the terms and conditions of this Tariff in order to meet the constantly varying gas demands of the Distribution Customer's Retail Customers who have agreed to purchase gas and related services from the Distribution Customer.

**Distribution Customer Application:** A written request by an Applicant to receive service pursuant to the provisions of this Tariff.

**Distribution Operating Agreement (DOA):** An executed agreement that contains the terms and conditions under which the Distribution Customer shall operate.

**Distribution Point(s) of Delivery:** Point(s) on the Distribution System where the Distribution Provider delivers gas.

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