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GENERAL INFORMATION

PART II - RULES AND REGULATIONS

1. DEFINITIONS AND ABBREVIATIONS (Cont'd)

Public Right-Of-Way: The territorial limits of any street, avenue, road or way (other than a limited access thoroughfare) that is for highway purposes under the jurisdiction of the State of New York or the legislative body of any county, city, town or village and is open to public use.

Public Service Commission (PSC): A state regulatory body with authority over electric, gas, communications, water, and cable utilities in New York State. It is charged by law with ensuring that safe and reliable service is made available at reasonable rates while, at the same time, allowing the utility the opportunity to earn a return on its investment that is sufficient to maintain its credit and enable it to continue raising the capital necessary to provide satisfactory service in the future. The PSC is within the Department of Public Service, one of the twenty major departments in State government.

Qualification: The process by which a Distribution Customer receives approval to serve Retail Customers under the terms of this Tariff.

Retail Customer: A person, corporation, or other entity who is receiving gas retail service on the Distribution System to a particular service point, and having a business relationship with a Distribution Customer to provide gas in exchange for some compensation.

(Continued on next leaf)

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester New York