

PSC No: 17 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: June 1, 2003

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Superseding Revision:

## GENERAL INFORMATION

### PART II - RULES AND REGULATIONS

#### 1. DEFINITIONS AND ABBREVIATIONS (Cont'd)

**Control Area:** The Gas Control Area is the Distribution Provider's gas service territory.

**Costs and Expenses:** Charges based on, but not limited to, the Distribution Provider's (a) average hourly labor rates including a percentage for employee welfare costs, supervision, engineering, and administrative and general expenses, plus (b) hourly rates for transportation and special equipment, plus (c) material costs including stores expense, plus (d) cost of any required permits.

**Cramming:** The inclusion, in a Retail Customer's bill, of charges for services not authorized by the Retail Customer.

**Curtailment:** The reduction of gas deliveries to Retail Customers or Direct Customers to maintain the integrity of the Distribution Provider's distribution system.

**Deliveries:** Gas delivered to a Distribution Point of Receipt.

**Default:** When a Distribution Customer has not remitted payment in full for services rendered by the Distribution Provider within ten (10) calendar days of the invoice date.

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