

PSC No: 17 - Gas
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

PART II - RULES AND REGULATIONS

2. HOW TO OBTAIN SERVICE

A. QUALIFICATION AND APPLICATION

(1) **New York State Eligibility**

To be eligible for qualification with the Distribution Provider, a Distribution Customer must file an application with, and subsequently receive a determination of eligibility from, the Office of Consumer Education and Advocacy of the New York State Department of Public Service to act as a commodity supplier and/or purchase distribution services from a Distribution Provider for resale to its Retail Customers in New York State. The application to the Department of Public Service must contain the following information:

- (a) Name and address of corporate headquarters, as well as any energy affiliates located or operating in New York State;
- (b) Name, address, and contact person of any entity that holds an ownership interest of 10% or more in those affiliates listed in (a) above;
- (c) Proof of registration with New York Department of State;
- (d) A description of the Retail Customers the applicant intends to serve by type (i.e. residential, small commercial, large commercial, industrial), and geographic region of the State;
- (e) A description of how the applicant intends to comply with the required consumer protections;
- (f) If the applicant intends to render bills to Retail Customers, a sample copy of the applicant billing form sufficient to display the proposed format and content;
- (g) A description of the procedures the applicant intends to follow to protect Retail Customers from any unauthorized switch of provider;
- (h) A description of the applicant's procedures for handling and resolving Retail Customers' complaints; and
- (i) A copy of the applicant's disclosure statement to be provided to Retail Customers prior to a contract offer.
- (j) Distribution Customers who wish to provide service to Retail Customers under Service Classification No. 5 must file with the Office of Consumer Education and Advocacy of the Department of Public Service, a copy of its standard contract, containing specific language advising Retail Customers of protections that have been waived in the process of signing up for service with a gas supplier other than the Distribution Provider.

The Distribution Customer shall abide by its policies and procedures set forth in the disclosure statement required by Rule 2.A(1)(i), above. In the event of a change in the information contained in any application filed with the PSC such that the information no longer remains true or is materially changed, the Distribution Customer shall promptly notify both the PSC and the Distribution Provider.

The Distribution Provider assumes no responsibility for supervising this process.

The above requirements do not apply to Direct Customers, or Distribution Customers who only serve gas Retail Customers under Service Classification No. 3 of Schedule A of this tariff.

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