

PSC No: 17 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 19
Revision: 0
Superseding Revision:

GENERAL INFORMATION

PART II - RULES AND REGULATIONS

1. DEFINITIONS AND ABBREVIATIONS (Cont'd)

Special Meter Read: A service provided to obtain an actual meter reading on a date that is different than the regularly scheduled meter read date.

Special Needs Customer: A Retail Customer, as defined by the Home Energy Fair Practices Act (HEFPA), with documented medical conditions or who is elderly, blind or disabled. HEFPA makes available to these Retail Customers special protections regarding utility service and life threatening situations.

Supplier: See "Distribution Customer".

Surplus Imbalance: The amount by which the quantity of gas required to be delivered by a Balance Control Owner for its Balance Control Account is greater than the actual quantity of gas consumed by the Retail Customer service points in that account during a specified period of time.

Tampered Equipment: Any service related equipment that has been subjected either to unauthorized interference so as to reduce the accuracy or eliminate the measurement of the Distribution Provider's service, or to unauthorized connection occurring after the Distribution Provider has physically disconnected service.

Therm: A unit of heating value equivalent to 100,000 Btu. The number of therms in a given volume of gas is determined by multiplying the given number of cubic feet of gas by the average heating value of the gas in Btu per cubic foot and dividing by 100,000.

(Continued on next leaf)

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester New York