

PSC No: 20 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 106
Revision: 0
Superseding Revision:

GENERAL INFORMATION

PART II - RULES AND REGULATIONS

11. ADDITIONAL SERVICES

A. RETAIL CUSTOMER BILLING

The Distribution Provider shall offer Distribution Customers an optional basic billing service until June 30, 2001 on a contractual basis, for a period of not less than six (6) months, for Retail Customers within the Distribution Provider's Control Area. To obtain basic billing service from the Distribution Provider, the Distribution Customer shall submit a request to the Distribution Provider as detailed in the Distribution Operating Agreement.

The Distribution Customer shall pay the Distribution Provider a monthly fee of \$1.50 per service point for Retail Customer Billing Service. The basic billing service will consist of bill printing, a transaction report, bill rendering and record retention. The fee is inclusive of paper stock and postage. The Retail Customer Billing process is detailed in the Distribution Operating Agreement.

Retail Customer information used by the Distribution Provider to bill Retail Customers of the Distribution Customer must be sent to the Distribution Provider in a standardized format on a machine-readable medium. For Distribution Customers requesting the Distribution Provider to enter the Retail Customer bill information into a standard format for bill printing, the Distribution Provider will negotiate a rate with the Distribution Customer for this service.

In order to terminate or modify the frequency of the basic billing service, the Distribution Customer shall submit a written notice to the Distribution Provider thirty (30) calendar days prior to the desired effective date.

When suspension of the basic billing service is deemed necessary by the Distribution Provider, due to the Distribution Customer not meeting the agreed upon requirements of the service, the Distribution Customer shall receive written notification fourteen (14) calendar days prior to actual suspension of the service.

(Continued on next leaf)

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York