

PSC No: 17 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: June 1, 2003

Leaf No. 68  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### PART II – RULES AND REGULATIONS

#### 6. DISCONTINUANCE OF SERVICE (Cont'd)

##### **G. DISCONTINUANCE OF RETAIL SERVICE DUE TO FRAUD**

If tampered equipment is found on the Retail Customer's premises, or if any fraud upon the Distribution Provider is practiced by the Retail Customer upon the Retail Customer's premises, the Distribution Provider may, after giving notices required by law, and complying with applicable PSC regulations, discontinue the delivery of or gas to the Retail Customer and remove the meter, apparatus and wires or pipes on its premises. The Distribution Customer is responsible for paying all damages occasioned by such fraud, including the full costs and expenses of removing and restoring the meter, apparatus and service lateral.

##### **H. DISCONTINUANCE OF RETAIL SERVICE DUE TO FAILURE OF RETAIL CUSTOMER TO PROVIDE ACCESS TO PREMISES**

Failure by a Retail Customer to provide the Distribution Provider reasonable access to the premises served for any necessary or proper purpose in connection with rendering gas service, including installation, reading, testing, maintenance and removal of meters, and the securing of the Distribution Provider's property may result in discontinuance of service. The Distribution Provider shall not discontinue service under this Rule if the Distribution Customer has advised the Distribution Provider of a third party who controls access to the meter(s).

##### **I. DISCONTINUANCE OF SERVICE DUE TO EMERGENCY CONDITIONS**

The Distribution Provider may suspend, curtail or disconnect gas service to a Retail Customer when:

- (1) In the judgment of the Distribution Provider, an emergency threatens the health or safety of a person, a surrounding area or the Distribution Provider's distribution systems;
- (2) In the judgment of the Distribution Provider, there is a need to make permanent or temporary repairs, changes, or improvement in any part of the Distribution Provider's system; or
- (3) There is a governmental order or directive requiring the Distribution Provider to do so.

The Distribution Provider shall act promptly to assure restoration of service as soon as feasible. If service has been suspended, curtailed or discontinued as a result of a governmental order or because of a condition threatening the health or safety of a person or property caused by or involving equipment owned by the Retail Customer, the Distribution Provider may require that such installation meets its specifications under Rule 2.B.(2) prior to reconnection. The Distribution Provider shall, to the extent reasonably feasible, provide advance notice to those whose service may be interrupted for any reason under this Rule.

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