

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
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SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

A. NON-RECURRING SERVICE CHARGES (Cont'd.)

3. Regulations (Cont'd.)

- change in the type, grade or class of service; this would include changing from residence to business or vice versa, and either upgrading or down grading service.

Service Order Charges shall not apply to any order due to:

- Company initiated change
- Company error or its agents' error
- Change in billing address
- addition of optional toll or E.A.S. Service
- partial or complete removal of service.
- issuing of toll credit cards.

B. Central Office Line Connection Charge

A Central Office Line Connection Charge is the charge which applies for the work performed to arrange an exchange line to provide service between the central office and the customer's premises.

- (1) It includes, but is not limited to, making and changing connections in a central office and making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.
- (2) One Central Office Line Connection Charge applies per line.

A Central Office Line Charge applies per each exchange line or mileage circuit. The Line charge covers the plant work involved in installing, changing or moving each exchange line or mileage circuit.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas