

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
Initial Effective Date: 5/30/03

Section: 7 Leaf: 11
Revision: 0
Superseding Revision:

SECTION 7 – DIRECTORY LISTINGS

E. PREFERENTIAL TELEPHONE NUMBER SERVICE

1. General

- A. Customized Number Service provides for the assignment of a customer requested telephone number (last four digits) other than that which would normally be assigned.
- B. This service is offered to new customers who request a unique or specific telephone number. This service is also available to existing customers who request a change from their present number to a customized telephone number.
- C. Customized Number Service is provided to Business or Residence customers and is furnished subject to the availability of facilities and requested telephone numbers.
- D. When requesting a specific number, the customer will be allowed to make three specific number inquiries. When requesting an “easy” number, the customer will be provided three sets of numbers from which to choose.
- E. The “Search Only” charge applies when the customer chooses not to have the number assigned or the requested number is not available. The “Search and Assign” charge applies when the customer chooses to have the customized number assigned and the number is available for assignment.
- F. A customer whose service has been terminated may be reassigned their previous telephone number, subject to availability, without additional charge, if reconnection occurs within 12 months.
- G. When a new customer assumes an existing service which includes Customized Number Service, the customer may keep the customized number at the tariffed rate only with the written consent of the former subscriber.
- H. The Company reserves and retains the right:
 - (1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company shall attempt to assign another customized number of the customer’s choice without applying service charges.
 - (2) To reject any request for customized telephone numbers and to refuse requests for customized numbers for any reasons, including, but not limited to, numbers that may, in the Company’s judgment, be offensive, limited central office capacity, or relocation of a central office.

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