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## SECTION 6 - MISCELLANEOUS SERVICES

## M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

## 1. GENERAL

Wherever appropriate equipment and facilities are available, the Telephone Company will provide universal Central Office number "9-1-1" for the use of a Public Safety Answering Point engaged in assisting a Public Agency in the protection of the safety and/or property of the general public. It is intended that the use of the "9-1-1" telephone number will provide the public with rapid and direct telephone access to a Public Safety Answering Point.

## GLOSSARY OF TERMS

<u>ANI/ALI Controller</u> - Interface equipment connecting Public Safety Answering Point Terminal Equipment with "E-9-1-1" lines from a control central office.

<u>Automatic Location Identification - Interactive Retrieval System</u> - stores ALI data base information and provides the Public Safety Answering Point (PSAP) equipment with the means to query and retrieve ALI information from the ALI data base.

<u>Control Central Office</u> - a telephone company designated switching unit equipped to perform the routing of "E-9-1-1" calls and to terminate "E-9-1-1" dedicated lines from a central office and/or a Public Safety Answering Point.

<u>Dedicated Line</u> - a communication path connecting a Public Safety Answering Point to one or more locations through other than Exchange Access Lines. This includes private lines, tie lines, and on-premises channels.

<u>Dial Line</u> - a communication path connecting a Public Safety Answering Point to various other points by dialing a numeric code or codes. This includes Exchange Access Lines, Private Branch Exchange Lines, Centrex Lines, and Intercommunications Lines.

<u>Emergency Services</u> - those services, including but not limited to fire fighting, law enforcement, ambulance and medical, provided for the protection and/or preservation of person and/or property in circumstance of immediate and significant threat of injury or harm.

<u>Local Government</u> - any political subdivision or any combination or group thereof, within the State of New York.

Non-Switched Call - a telephone call carried over exchange facilities from the calling party (originating station) to the called party (terminating station) via a directly routed circuit.

<u>Originating Central Office</u> - a Telephone Company designated switching unit used for the provisioning of exchange service, from which "E-9-1-1" calls are routed to a control central office.

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