

PSC NO: 3 TELEPHONE  
ALLTEL New York, Inc.  
Initial Effective Date: 5/30/03

Section: 6 Leaf: 21  
Revision: 0  
Superseding Revision:

#### SECTION 6 - MISCELLANEOUS SERVICES

##### M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

###### 3. DESCRIPTION (continued)

###### 4. Central Office Transfer Arrangements:

- a. Manual Transfer enables the Public Safety Answering Point attendant to transfer an incoming call by depressing the switchhook or button on compatible customer premises equipment and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code.
- b. Fixed Transfer enables a Public Safety Answering Point attendant to transfer incoming "E-9-1-1" calls to Secondary Public Safety Answering Points by use of a single button on compatible customer premises equipment.

- 5. Automatic Location Identification (ALI) Data Base associates a name and service address with a caller's seven digit telephone number. An ALI record is established for each seven digit telephone number in an exchange and forwarded to the Public Agency. When an "E-9-1-1" call is made to the Public Safety Answering Point, the ALI data base is queried to match the customer name and address with the Automatic Number Identification (ANI) forwarded over the "E-9-1-1" Service line.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas