

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
Initial Effective Date: 5/30/03

Section: 6 Leaf: 13
Revision: 0
Superseding Revision:

SECTION 6 - MISCELLANEOUS SERVICES

H. NEW YORK RELAY SERVICE (Cont'd.)

3. Liability

Under the agreement reached with the TRS provider for the State of New York, the provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer agrees, to release, defend and hold the Company harmless for, all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas