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ALLTEL New York, Inc.
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SECTION 6 - MISCELLANEOUS SERVICES

O. 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE

1. General

- A. ALLTEL 911 Private Switch / Automatic Location Identification (PS/ALI) service allows a Private Branch Exchange (PBX) switch located on a customer's premises to be connected directly into a county specific Enhanced 9-1-1 (E9-1-1) telephone service network. At the time of an emergency 9-1-1 call from a PBX customer, ALLTEL's 9-1-1 PS/ALI service delivers the telephone number, name and location of the PBX station user to the appropriate Public Safety Answering Point (PSAP).
- B. ALLTEL 9-1-1 PS/ALI Service is available with Primary Rate ISDN (PRI) or Basic Rate ISDN (BRI) service. Local channels, as described in this section are not required with PRI or BRI service.

2. Regulations

- A. ALLTEL 9-1-1 PS/ALI service is furnished subject to the availability of facilities.
- B. With ALLTEL 9-1-1 PS/ALI service, Automatic Number Identification (ANI) is passed to ALLTEL's E9-1-1 Selective Routing Unit (SRU) tandem office by the PBX switch. The ANI is read, processed and utilized in the same manner as any other serving Local Exchange Carrier's end office an Enhanced 9-1-1 telephone service network.
- C. The emergency service agency and/or county addressing agency serving the area may be involved to update the Master Street Address Guide (MSAG) and to determine the best method in which emergency calls from ALLTEL 9-1-1 PS/ALI Service locations will be handled. The MSAG may require modifications to accept any new PBX Customer address locations, street names and community names.
- D. The following specifications must be met when provisioning ALLTEL 9-1-1 PS/ALI service:
 - (1) Subscribers to ALLTEL 9-1-1 PS/ALI service must meet all ALLTEL Communications, Inc. technical specifications.
 - (2) The PBX switch must be able to transmit ANI using multi-frequency signaling (except when PRI or BRI service is used). This may require making additions to, or modifications of, the existing PBX switch that will make it compatible with the county's E9-1-1 telephone service network.
 - (3) The PBX switch owner/operator must supply ALLTEL with the initial telephone number and address data as well as timely periodic updates of any changes to the initial information.
 - (4) The PBX switch must employ Direct Inward Dial (DID) numbers that correspond to all of their PBX station numbers.
 - (5) It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each PBX station user operating under such systems.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas