

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
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Section: 6 Leaf: 23
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SECTION 6 - MISCELLANEOUS SERVICES

M. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

4. REGULATIONS (continued)

- i. Qualified applicants for "9-1-1" service will be provided service on a first-come, first-served basis.
- j. Calls placed to "9-1-1" lines where the call is forwarded, switched, or provided on other than directly routed facilities, are not traceable to the originating caller.
- k. Public Agencies who subscribe to "9-1-1" service agree to give the Telephone Company at least 60 days written notice before terminating the "9-1-1" service. Service and facilities associated with "9-1-1" service are subject to applicable minimum contract periods and termination liabilities as set forth in other Section of this Tariff. "E-9-1-1" Service provided from a control central office is subject to a minimum 36 month contract period.
- l. Customer-provided equipment may be connected to "9-1-1" service, subject to the regulations in this Tariff.
- m. The customer shall indemnify and hold harmless the Company from any damages, or other injuries which may be asserted by any person, business, governmental agency, or other entity against the Company as a result of any act or omission of the Company or customer or any of their employees or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with developing, adopting, implementing, maintaining, or operating the 9-1-1 system. The Telephone Company's liability in furnishing "9-1-1" service is further set forth in section2, D.1-6.
- n. When Automatic Location Identification and/or Selective Routing/Transfer is provided, the Public Agency must provide the Telephone Company with all street names, house/building numbers and address ranges in the "E-9-1-1" serving area. The Public Agency is also responsible for providing routing information to Public Safety Answering Point locations as well as combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the "E-9-1-1" service area. The customer will associate these agencies with street address or other mutually agreed upon routing criteria in a format acceptable to the Telephone Company.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas