

PSC NO: 3 TELEPHONE  
ALLTEL New York, Inc.  
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## SECTION 2 - GENERAL RULES AND REGULATIONS

### H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

#### 4. Suspension and Termination for Non-Payment (Cont'd.)

Where termination follows suspension, at least five days has elapsed following the date of suspension unless the subscriber consents to earlier termination.

Provided, however, that message toll service may be refused if upon request of the Telephone Company, the subscriber fails to make a reasonable deposit to guarantee payment for said service or pay the toll charge in advance.

The monthly rental charge does not apply during the period of suspension or termination for nonpayment.

Telephone service shall not be suspended or terminated for non-payment of bills not actually rendered except with the consent of the subscriber, nor for non-payment of bills rendered other than for telephone services or deposits requested in connection with telephone service, nor for nonpayment for services which have not been rendered, except for the initial advance payment of new subscribers and the minimum charge for seasonal service.

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company shall have verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice and
- b. The Company shall have checked the subscriber's payment record on the day suspension or termination occurs to determine whether payments have been posted to the subscriber's account as of the opening of business on that day.

Payments made in response to notice of suspension or termination when the subscriber brings such fact to the attention of the Company or its collection agents shall be processed in such a manner that suspension or termination of the service will not occur.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas