

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
Initial Effective Date: 5/30/03

Section: 2 Leaf: 22
Revision: 0
Superseding Revision:

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

3. Payment of Charges (Cont'd.)

Bills are due when rendered and are payable at any business office of the Telephone Company, or at any other office designated by the Telephone Company. If objection in writing is not received by the Telephone Company within thirty days after the bill is rendered, such bill shall be deemed to be correct and binding upon the subscriber. Provided, however, a bill will not be deemed correct and binding upon the Subscriber by virtue of the preceding paragraph if the Company has records on the basis of which the objection may be considered, or if the customer has in his or her possession such company records.

Except as shown above, the Telephone Company reserves the right to refuse an application for service made by a present or former subscriber who is indebted to the Telephone Company for telephone service previously furnished, until the indebtedness is satisfied. In the event that service is connected for a subscriber who is indebted to the Telephone Company for telephone service previously furnished such subscriber, the service may be terminated by the Telephone Company unless the subscriber satisfies the indebtedness within 20 days after written notification.

The Company will provide interest on customer overpayments. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made and is caused by erroneous Company billing. The rate of interest shall be the greater of the Company's unadjusted customer deposit rate or the applicable late payment charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

Interest will only be applied to refunds made after August 24, 1992. Interest will only be paid on overpayments that are not refunded within 30 days of the date when the overpayment is received by the Company.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas