

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
Initial Effective Date: 5/30/03

Section: 2 Leaf: 16
Revision: 0
Superseding Revision:

SECTION 2 - GENERAL RULES AND REGULATIONS

D. LIABILITY (Cont'd.)

6. Liability of Telephone Company to Subscriber Utilizing Customer Provided Equipment

The Telephone Company is not liable and is not required to reimburse (including repair or replacement of equipment) the subscriber for any loss of, harm to, or damage to, customer provided equipment that has connection to the telephone network unless said loss, harm, or damage is caused by gross negligence of the Telephone Company.

7. Customer Provided Equipment Caused Service Interruptions

When telephone service is interrupted for any period of time due to factors and causes relating to any customer provided equipment that has connection to the telephone network, no credit shall be given for the period during which such interruption continues. Should this interruption of telephone service cause service interruptions to other subscribers, the subscriber causing such interruption is liable and responsible to reimburse the Telephone Company for the applicable credits due other subscribers provided such interruption is due to gross negligence of said subscriber.

E. TELEPHONE NUMBER CHANGES

The Telephone Company reserves the right to change the subscriber's telephone number or numbers or the central office designation associated with such telephone number or numbers, or both, as the conduct of the business may require. In any case where existing service is continued for a new subscriber, the telephone number may be retained by the new subscriber only if the former subscriber consents and if all charges against the account are paid, or assumed by the new subscriber.

F. ACCESS TO SUBSCRIBER PREMISES

The Telephone Company and its employees may have access to the subscriber's premises at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Telephone Company's facilities.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas