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ALLTEL New York, Inc.  
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### SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

#### J1. Enhanced Custom Calling Services

##### 1. General

Enhanced Custom Calling Services is a group of central office call management features offered in addition to basic telephone service.

##### 2. Description

###### a. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that number from which the last incoming call that was placed is announced. If the customer wishes to return the call, another number is then dialed to request that the network place the call. If the called line is not busy, the call is placed. If the call line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes, both the calling and the called lines are checked periodically for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified through a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. Call Return will be deactivated automatically at the end of the thirty-minute period, or when the customer dials a deactivation code. Call Return does not interfere with the normal operation of incoming and outgoing calls during the queuing process.

Callers placing calls to customers subscribing to Call Return may prevent the disclosure of their telephone numbers through the use of Per Call Restrict (see J1.2.E.), or All Call Restrict (see J1.2.F.). These services are offered on Call Return where technically available.

The Call Return customer is responsible for any applicable local or toll usage charges.

This service cannot be activated for all telephone numbers. Telephone numbers with 700, 800 or 900 prefixes cannot be activated.

###### b. Repeat Dialing

This feature, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes, both the

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