

PSC NO: 3 TELEPHONE  
ALLTEL New York, Inc.  
Initial Effective Date: 5/30/03

Section: 3 Leaf: 14  
Revision: 0  
Superseding Revision:

### SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

#### J. CUSTOM CALLING SERVICES (Cont'd.)

##### 2. Description (Cont'd.)

###### a. Call Forwarding

This service feature permits a customer to arrange to have all incoming calls to his telephone automatically transferred to another dialable telephone number during any period in which this feature is activated. Where a charge (local or long distance) is applicable for a call between the customer's telephone and the telephone to which calls are to be forwarded, such charge is applicable to the customer on every call forwarded to and answered at that telephone.

###### b. Three-Way Calling

This service feature permits a customer to add a third party to an already established connection without the assistance of an operator.

###### c. Call Waiting

This service provides a tone signal to indicate to a customer who is using his telephone that another party is attempting to call him. It also permits the customer to answer the incoming call while holding his original call.

###### d. Enhanced Call Waiting

In addition to the standard Call Waiting, Enhanced Call Waiting allows subscribers to cancel the feature prior to initiating a call by dialing a special code. Call Waiting will be automatically reactivated when the call or call attempt is terminated.

A customer requesting Call Waiting will be provided Call Waiting or Enhanced Call Waiting depending on the Central Office capability.

###### e. Speed Calling

This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire seven or ten digit telephone number. The arrangement available is an eight-number capacity (8-code) and a thirty-number capacity (30-code).

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas