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## SECTION 2 - GENERAL RULES AND REGULATIONS

### M. TELECOMMUNICATIONS SERVICE PRIORITY

#### 1. General

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NSEP posture of the United States.

TSP services fall into two categories, Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service users cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

#### 2. Responsibilities of the Customer

- a. Customers can request assignment to the TSP system through the following agencies:

<u>Customer</u>	<u>Contact</u>
Federal Agencies	TSP Program Office
State & Local Govt's	Federal Emergency Management Agency
Foreign Governments	Department of State or Defense
Private Industry	Any Federal organization, but normally one with whom they have a contractual relationship involving an NSEP function.

The TSP Program Office is contained within the National Communications System.

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