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SECTION 2 - GENERAL RULES AND REGULATIONS

I. SPECIAL ARRANGEMENTS

Arrangements may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering or for a service not generally offered under this tariff. ICB rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas