PSC NO: 3 TELEPHONE ALLTEL New York, Inc. Initial Effective Date: 5/30/03 Section: 2 Leaf: 39 Revision: 0 Superseding Revision:

SECTION 2 - GENERAL RULES AND REGULATIONS

P. INSTALLMENT PAYMENT PLAN FOR NON-RECURRING CHARGES

1. Installment Billing

Residence customers may elect to pay their service connection, initial, installation, move, substitution and other non-recurring charges associated with service orders including restoral charges and maintenance service charges in monthly installments for up to a 12 month period. When installment billing is requested, it will be applied to all non-recurring charges associated with a given service order, subject to the following:

- a. Installment billing may be used only by residence customers.
- b. Charges will be billed in 12 monthly installments unless the customer chooses a shorter payment period.
- c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
- d. More than one installment plan may be in effect for the same customer at the same time.
- e. If a customer disconnects service during the twelve month period, all unbilled charges will be included in a final bill rendered.
- f. Installment billing payments will continue even though an account is temporarily suspended.
- g. No interest or carrying charges will be applied.
- h. A customer may elect to pay the unbilled charges before the expiration of the installment plan.

Q. QUARTERLY PAYMENT PLAN

1. Effective November 29, 1985, as required by Public Service Law Section 38 [or 92-b], the Company shall offer any residential customer, 62 years of age or older, a plan for payment on a quarterly basis of charges for service rendered, provided that such customer's average annual billing is not more than \$150.

R. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

1. GENERAL

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas