

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
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Section: 11 Leaf: 25
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Superseding Revision:

SECTION 11 - ADVANCED DIGITAL SERVICES

PRIMARY RATE ACCESS

11.C.5. REGULATIONS AND CONDITIONS (Cont'd)

B. (Cont'd)

2. Alternate Serving Arrangements: Where the customer's serving central office is not PRA capable, the Company, at its discretion, may provide service from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when, at the discretion of the Company, the service can be provided at a reasonable cost to the Company. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office when PRA is available in that office.
 - (a) This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.
 - (b) Calls that are originated by, and terminated to, a customer using this service arrangement will be billed as if the calls were placed from the customer's normal serving central office.
 - (c) When PRA subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number charge. If such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to use service from the alternate serving central office, charges for distance extensions (foreign exchange service or special outside facilities) will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the PRA rates. Any other special outside plant facilities used to provide PRA will be tariffed on an individual case basis.
 - (d) The availability, functionality, and capabilities of PRA may vary when a customer's serving central office is equipped to provide such services.
 - (e) Situations where the customer specifically requests service from a central office other than its normal serving central office will be handled on an individual case basis.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas