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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX (Cont'd.)

- 3. Rate Stability Option (Cont'd.)
 - d. The Rate Stability Plan (RSP) customer assumes the obligation for a minimum of 90 percent of the Centrex Lines that are subscribed to at the time the Rate Stability Plan becomes effective. If the number of lines falls below the 90% minimum the customer will be subject to RSP termination penalties.
 - e. An existing Rate Stability Plan customer will not be permitted to downgrade his service and retain the Rate Stability Plan at the lower rate. Any downgrade will result in the application of termination charges.
 - f. The customer may discontinue any or all of the Centrex Service covered by the contract with a single payment based on the sum of the monthly payments remaining under contract.
 - g. An existing Rate Stability Plan customer who moves the principal location within the serving Central Office area or who moves any other location in the same Centrex Service within, into or outside of the serving Central Office area can retain the Rate Stability Plan. All lines involved in a relocation are subject to prevailing installation charges.
 - h. With the written permission of the Telephone Company, the obligation to pay the Rate Stability Plan charges for the remainder of the plan period may be assigned to another subscriber for an administrative charge of \$150.00. This transfer charge is payable by the incoming customer. In addition to assuming the responsibility to pay the rates for the remainder of the period, the new subscriber assumes the conditions applicable to the offering at the time of assignment. Any service or equipment rearrangements or additions are subject to the rates and charges applicable.
 - i. Any subscriber to a Rate Stability Plan wishing to continue service beyond the end of a Rate Stability Plan period may elect:
 - (1) Prevailing month-to-month tariff rates.
 - (2) If offered, a renewal of a Rate Stability Plan. The Company makes no assurance that such a plan will be offered beyond the specific plan in this tariff, or that such an offering would be at the same rates as set forth in this tariff.
 - j. All new lines installed under the Rate Stability Plan are subject to prevailing installation charges. Monthly rates for the additional lines ordered shall be guaranteed by the Company, and the additional payments guaranteed by the customer for the balance of the original contract period.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas